



Dig Safe Mobile App

**A guide for Quick-Ticket entry
on your
smartphone or tablet**

Welcome to Quick-Ticket Entry!

Dig Safe's free app gives you the convenience of applying for tickets from your mobile device.

Quick-Ticket offers immediate processing, it is available 24/7, and allows you to email a copy of your tickets for easy record keeping.

Please read the following guide if you are new to Quick-Ticket.



Important To Know Before Starting:

Quick-Ticket Does Not accept

- **Excavation locations that extend beyond 1320' feet (1/4 mile) from the street address, intersection or lat/long coordinates provided**

If the excavation is beyond 1320', you must apply for the ticket by phone at 888-DIG-SAFE, so that a Customer Service Representative may draw out the parameters of your excavation area accordingly. See "Buffer" on page 29.

•**New Streets, Developments, Sub-divisions and Condo Complexes**

Contact us at **811** for locations that are not reflected on our digital map. Our Customer Service Representative must draw out these types of locations to notify the appropriate utilities for your markout.

•**Emergency Tickets**

Quick-Ticket only accepts scheduled excavation notices. You must call **811** to request an Emergency Dig Safe ticket.

•**Blasting and 'State Permit Only' tickets**

Quick-Ticket may only be used to process standard excavation tickets.



Important To Know Before Starting:

Google Map

Quick-Ticket includes a map that allows you to see the area that you enter into the system.

After you enter the location information, a pink highlighted area appears on the map. This pink area represents the area on the ground where our system searches for member utility companies to notify for your markout.

Please understand that these highlighted areas are for Dig Safe's purposes only. It is a tool that enables us to identify the utility companies that need to be notified.

.
Your dig proposed location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and also by premarking the area on the job site.



Important To Know Before Starting:

Incorrect Address or Location

Make a mistake? If you process a ticket with incorrect information, please contact the center at **811** right away. The ticket must be cancelled before you process a new one.

Dig Safe reserves the right to revoke a Quick-Ticket password if a user repeatedly enters tickets with missing or inaccurate information.

Live Support

If you're having trouble, we're here to help. For live support, call 811 Monday through Friday between 6:00 am and 6:00 pm.



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Download App

From your smartphone or tablet, go to digsafe.com and click on Download Mobile App.



The screenshot shows the Dig Safe website homepage. At the top left is the Dig Safe logo with '811' and 'MA-ME-NH-RI-VT'. To the right are social media links for Facebook, Twitter, and YouTube. Below these is a navigation bar with links: Home, Quick-Ticket, Membership, Laws & Enforcement, Services, and Contact. On the left side, there is a vertical menu of red buttons: How It Works, FAQ's, Public Awareness, Education, Events, Sign Up for Quick-Ticket, Get A Contractor ID #, Download Quick-Ticket Mobile App, and Sign up for our Newsletter. A large black arrow points to the 'Download Quick-Ticket Mobile App' button. The main content area features a slider with a smartphone displaying the Dig Safe app interface. To the right of the slider, text reads: 'Getting Dig Safe tickets just got easier. Download our Mobile App now! (You must do this from your mobile device, not your PC.)' Below the slider is a row of numbered tabs (1-9) and a 'Start' button. Below the slider, the heading 'What is Dig Safe®?' is followed by three paragraphs of text explaining the service. The first paragraph states that planning home improvements like planting a tree or installing a fence or deck requires a call to Dig Safe at 811. The second paragraph explains that Dig Safe is a not-for-profit clearinghouse that notifies participating utility companies of plans to dig, and that these utilities respond to mark out the location of their underground facilities. The third paragraph notes that it's a risk to make faulty assumptions about when to notify Dig Safe, and that state law requires notification for even small projects like installing a mailbox or planting shrubs. The final paragraph emphasizes the importance of knowing what's below and calling 811 to avoid utility service disruption, harm to people, and fines and repair costs. A link for 'How It Works' is provided at the bottom.

811 Dig Safe MA-ME-NH-RI-VT

Home Quick-Ticket Membership Laws & Enforcement Services Contact

How It Works

FAQ's

Public Awareness

Education

Events

Sign Up for Quick-Ticket

Get A Contractor ID #

Download Quick-Ticket Mobile App

Sign up for our Newsletter

Getting Dig Safe tickets just got easier.

Download our Mobile App now!

(You must do this from your mobile device, not your PC.)

What is Dig Safe®?

Planning home improvements? Planting a tree? Installing a fence or deck? Whether you do it yourself or hire a professional, a safe job starts with a call to Dig Safe® at 811.

Dig Safe® is a not-for-profit clearinghouse that notifies participating utility companies of your plans to dig. In turn, these utilities (or their contract locating companies) respond to mark out the location of their underground facilities. Dig Safe is a free service, funded entirely by its member utility companies. (Note: Dig Safe does not mark utility lines.)

It's a risk to make faulty assumptions about when to notify Dig Safe. That's why state law requires you to notify Dig Safe for even small projects, like installing a mailbox or planting shrubs. The depth of utility lines vary, and there may be multiple utility lines in a common area.

It's important to know what's below. Call 811 to avoid utility service disruption to an entire neighborhood, harm to you and those around you, as well as fines and repair costs.

[How It Works](#)

Step by Step Instructions for Mobile App Ticket Entry

Download App

Choose Apple App Store for Iphone and Ipad, or Google Play for Android devices.



The banner features the DigSafe logo on the left, which includes a green '811' and a red prohibition sign over a shovel and excavator. Below the logo is the text 'DigSafe' in large white letters and 'MA ME NH RI VT' in smaller white letters. A red banner at the bottom left states: 'You need a Quick-Ticket password to use this app.' On the right, a red-bordered box contains two black buttons: 'Available on the App Store' with the Apple logo and 'Get it on Google play' with the Google Play logo. Below this box, the text reads: 'You must download our app from your mobile device - not your PC.'

811

DigSafe
MA ME NH RI VT

You need a Quick-Ticket password to use this app.

Available on the
App Store

Get it on
Google play

**You must download our app from
your mobile device - not your PC.**

Step by Step Instructions for Mobile App Ticket Entry

Download App

When download is complete, Dig Safe's Quick-Ticket icon should appear on your device.



Step by Step Instructions for Mobile App Ticket Entry

Get a Quick-Ticket Password

If you don't already have a Quick-Ticket password, go to digsafe.com and choose Sign Up for Quick-Ticket. Agree to the Terms and Conditions, then complete online form. Your Quick-Ticket password will be emailed to you.

811 Dig Safe
MA-ME-NH-RI-VT

Home Quick-Ticket Membership Laws & Enforcement Services Contact

facebook twitter YouTube

How It Works

FAQ's

Public Awareness

Education

Events

Sign Up for Quick-Ticket

Get A Contractor ID #

Download Quick-Ticket Mobile App

Getting Dig Safe tickets just got easier.

Download our Mobile App now!

(You must do this from your mobile device, not your PC.)

What is Dig Safe®?

Planning home improvements? Planting a tree? Installing a fence or deck? Whether you do it yourself or hire a professional, a safe job starts with a call to Dig Safe® at 811.

Dig Safe® is a not-for-profit clearinghouse that notifies participating utility companies of your plans to dig. In turn, these utilities (or their contract locating companies) respond to mark out the location of their underground facilities. Dig Safe is a free service, funded entirely by its member utility companies. (Note: Dig Safe does not mark utility lines.)

It's a risk to make faulty assumptions about when to notify Dig Safe. That's why state law requires you to notify Dig Safe for even small projects, like installing a mailbox or planting shrubs. The depth of utility lines vary, and there may be multiple utility lines in a common area.

It's important to know what's below. Call 811 to avoid utility service disruption to an entire neighborhood, harm to you and those around you, as well as fines and repair costs.

Step by Step Instructions for Mobile App Ticket Entry

You are now ready to start applying for tickets.

First, you must log on.

Tap the Dig Safe Quick-Ticket mobile app icon on your device.



Step by Step Instructions for Mobile App Ticket Entry

Log on

From the menu, tap Quick-Ticket.



Step by Step Instructions for Mobile App Ticket Entry

Log on

Enter your Quick-Ticket password and tap Sign In.
(Your password is case sensitive.)



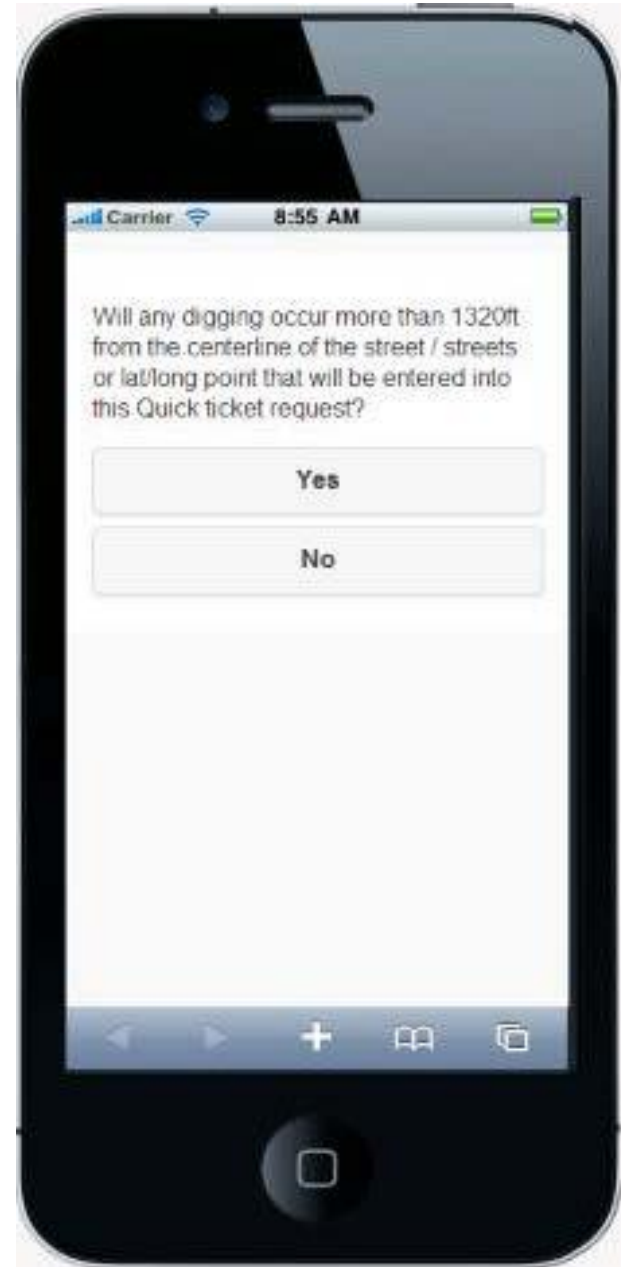
Step by Step Instructions for Mobile App Ticket Entry

Log on

Do not use Quick-Ticket for excavation areas that extend beyond 1320 feet (one quarter mile) from the street address, intersection or lat/long coordinates given.

If the excavation is beyond 1320 feet, you must apply for the ticket by phone by calling 811, so that a Customer Service Representative may draw out the parameters of your excavation area accordingly.

If the excavation is not more than 1320 feet, tap NO to proceed.



Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Contact Info

Getting tickets is easier when you use your contractor ID number. If you don't have an ID number, apply for one now at digsafe.com. Choose Contractor ID Number, then complete form. Your contractor ID number will be emailed to you. Or, apply for an ID number by calling 811 and a Customer Service Representative will be happy to help. When you enter your contractor ID number, your company contact information will appear automatically.

If you prefer not to have an ID number, you must manually fill in the fields yourself with your company information.

Tap NEXT to continue to the next screen.

Carrier 8:55 AM

CONTACT INFO

Contact Location Excavation

Map Confirmation Sign Out

Contractor ID number:

(optional)

Your name:

enter full name

Your title:

enter your title

Your phone number:

Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location – Excavation Address

Tap the State scroll arrow, and choose the state where the excavation will take place.

Then, tap the Municipality scroll arrow and choose the city or town where the excavation will take place.

The screenshot shows a mobile app interface titled "DIG LOCATION". At the top, there is a navigation bar with three tabs: "Contact", "Location", and "Excavation". Below this, there is another navigation bar with three buttons: "Map", "Confirmation", and "Sign Out". The main content area contains two dropdown menus. The first is labeled "State" and has "Massachusetts" selected with a downward arrow. The second is labeled "Municipality" and has "Woburn" selected with a downward arrow. Below these, there is a section titled "Use address or GPS lat-lon?" with two buttons: "Address" (highlighted in blue) and "GPS lat-lon" (highlighted in light gray).

Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location – Excavation Address

Enter the address of the dig location, then tap Validate Address.

Then enter the 2 cross streets that are located on both sides of the dig location. You must validate each cross street. This information is used to make sure we notify the correct utilities for your markout.

Note: Interstate route numbers are entered as:
I 95, I 495

State Highway route numbers are entered as: State Hwy 20, State Hwy 62

If the location can't be verified, please call us at 811 to apply for your ticket by phone.

Tap NEXT to proceed to next screen.

Excavation address:

331 MONTVALE ave

Validate Address

Excavation is between these cross streets:

I 93 Sb

Validate Cross Street

Mack Rd

Validate Cross Street

Select the furthest point you will be digging from the centerline of the street or lat/lon point entered:

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location - Excavation Address

After you enter the address, and the 2 cross streets that are located on either side of the address, tap the MAP button to verify the location entered.

A smartphone displaying the 'DIG LOCATION' app interface. The screen shows a header 'DIG LOCATION', a navigation bar with 'Contact', 'Location', 'Excavation', 'Map', 'Confirmation', and 'Sign Out', and form fields for 'State' (Massachusetts) and 'Municipality' (Woburn). At the bottom, there are two buttons: 'Address' (highlighted in blue) and 'GPS lat-lon'.

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location – Excavation Address

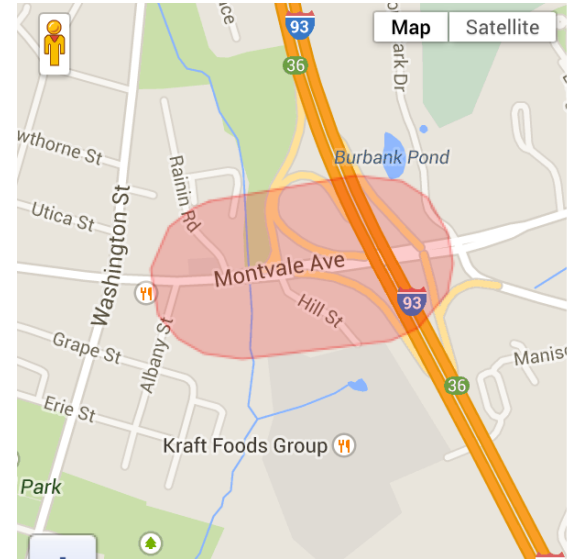
You may choose to view the map in either MAP or SATELLITE view by tapping the MAP or SATELLITE button on the upper right hand corner of the screen.

The pink highlighted area on the map represents where our system searches for member utility companies to notify for your markout.

IMPORTANT! This highlighted area is a tool that enables us to identify the utility companies that need to be notified.

Your dig location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and with your premarks at the job site.

After you've verified the dig location on the map, tap **LOCATION** on the top of the screen to proceed.



Map View



Satellite View

Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location - Intersection

When entering an intersection in the Excavation Address field, the two street names must be separated with a forward slash (/)

i.e. Montvale Ave / Mack Rd

Do not enter more than two streets when describing an intersection.

The screenshot shows a mobile app interface for entering excavation location information. The screen is divided into several sections:

- Excavation address:** A text input field containing "Montvale Ave / Mack Rd".
- Validate Address:** A black button with white text.
- Select the furthest point you will be digging from the centerline of the street or lat/lon point entered:** A section with a grid of distance options.
- Additional information:** A section with a text input field for optional additional information.

500 ft	600 ft	700 ft
800 ft	900 ft	1000 ft
1100 ft	1200 ft	1320 ft

Optional additional information regarding excavation location

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location - Intersection

After you enter the intersection, tap the
MAP button to verify the location entered.

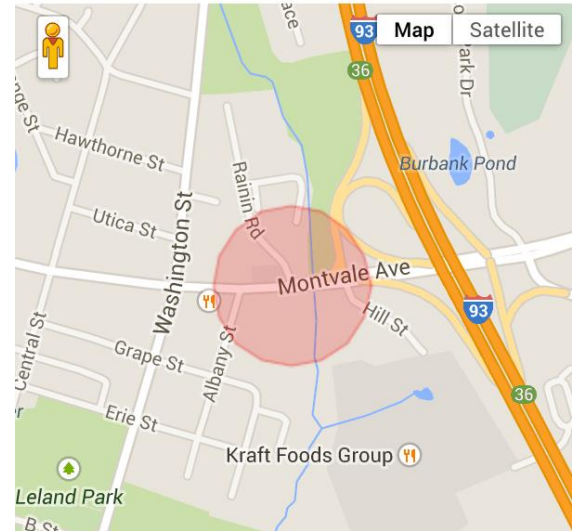
A smartphone screen displaying the 'DIG LOCATION' app interface. The screen shows a header 'DIG LOCATION', a navigation bar with buttons 'Contact', 'Location', 'Excavation', 'Map', 'Confirmation', and 'Sign Out'. Below the navigation bar, there are dropdown menus for 'State' (Massachusetts) and 'Municipality' (Woburn). At the bottom, there is a section titled 'Use address or GPS lat-lon?' with two buttons: 'Address' (highlighted in blue) and 'GPS lat-lon'.

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location - Intersection

You may choose to view the map in either MAP or SATELLITE view by tapping the MAP or SATELLITE button on the upper right hand corner of the screen.

The pink highlighted area on the map represents where our system searches for member utility companies to notify for your markout.



Map View

IMPORTANT! This highlighted area is a tool that enables us to identify the utility companies that need to be notified.

Your dig location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and with your premarks at the job site. (i.e. at the intersection only, 25' in all directions from intersection).

After you've verified the dig location on the map, tap LOCATION on the top of the screen to proceed.



Satellite View

Step by Step Instructions for Mobile App Ticket Entry

Starting at an intersection, then proceeding down either street.

First, in the Excavation Address field, enter the name of the street that you will proceed down. In the first cross street field, enter the street name of where you will start.

Excavation address:

MONTVALE ave

Validate Address

Excavation is between these cross streets:

Mack rd

Step by Step Instructions for Mobile App Ticket Entry

Starting at an intersection, then proceeding down either street.

Now, in the Additional Information field, enter the name of the street you will start at, and the maximum distance down the street you intend to dig.

Additional information:

Starting at the intersection of Mack Rd, then heading west on MONTVALE Ave for 1000 feet.

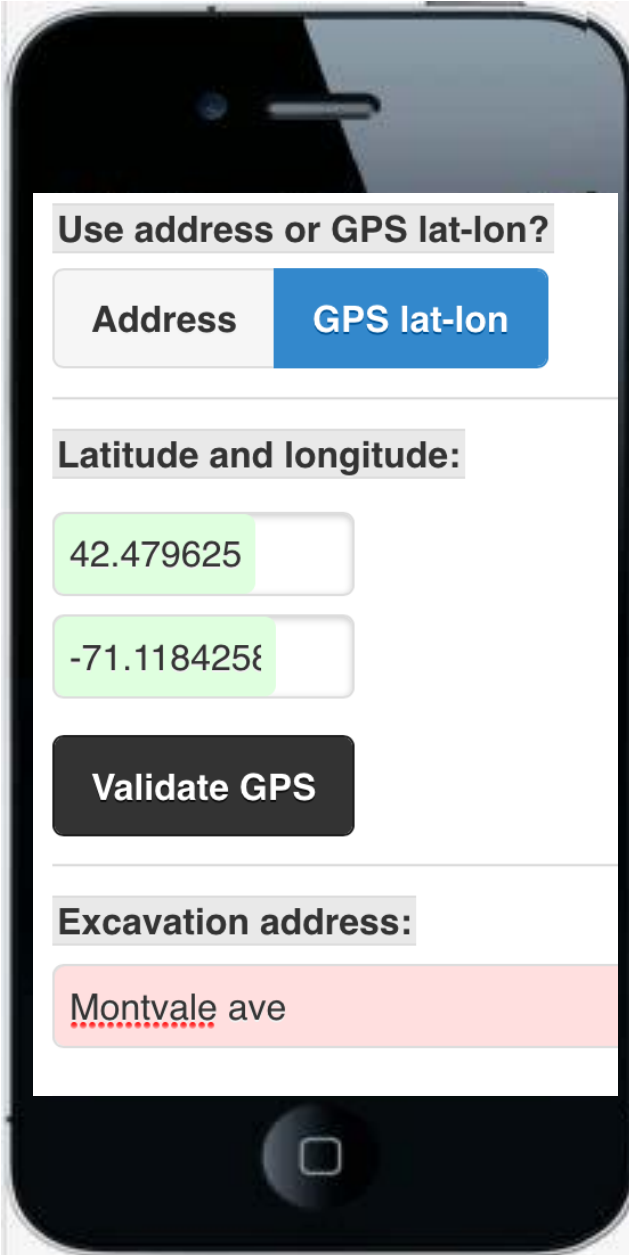
Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location – Latitude/Longitude

You may find Lat/Long coordinates for your dig location with one of the many free online map programs available (i.e. Google maps, Yahoo maps) or any device that captures X/Y coordinates.

First, tap GPS lat-long button.



Use address or GPS lat-lon?

Address GPS lat-lon

Latitude and longitude:

42.479625

-71.118425

Validate GPS

Excavation address:

Montvale ave

Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location – Latitude/Longitude

Enter the coordinates using one of the two acceptable formats:

True Decimal Degrees:

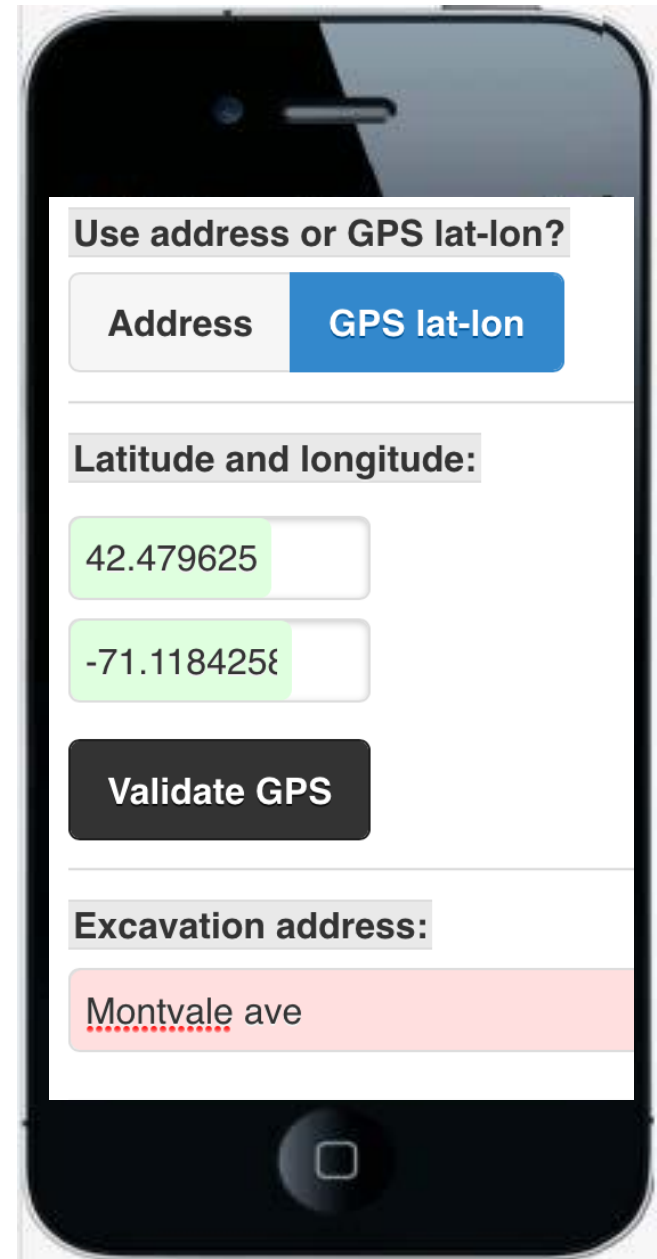
(i.e.. Lat 42.479157 Long -71.118274)

Degrees, Minutes, Seconds (DMS):

(i.e.. Lat 42 28 45 Long -71 07 06)

Then, tap Validate GPS.

Now enter the nearest street in the Excavation Address field.



The screenshot shows a mobile app interface for ticket entry. At the top, a grey header bar contains the text "Use address or GPS lat-lon?". Below this, there are two buttons: "Address" (white with a grey border) and "GPS lat-lon" (blue). The "GPS lat-lon" button is selected. Below the buttons, a grey header bar contains the text "Latitude and longitude:". There are two input fields for coordinates. The first field contains "42.479625" and the second field contains "-71.118425". Below these fields is a dark grey button labeled "Validate GPS". At the bottom, a grey header bar contains the text "Excavation address:". Below this is a text input field containing "Montvale ave".

Step by Step Instructions for Mobile App Ticket Entry

Applying for a ticket

Dig Location – Latitude/Longitude

Dig Safe uses the lat/long coordinates you provide to indentify the correct list of utilities to notify for your markout.

In the Additional Information field, you must also provide a written description of where the dig site is located.



Select the furthest point you will be digging from the centerline of the street or lat/lon point entered:

500 ft	600 ft	700 ft
800 ft	900 ft	1000 ft
1100 ft	1200 ft	1320 ft

Additional information:

Working off the road in open field which is located 1000 feet west of address 331 Montvale Ave.

Previous Next Cancel

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location – Lat/Long Coordinates

After you enter the latitude and longitude coordinates, tap the MAP button to verify the location entered.

A smartphone displaying the 'DIG LOCATION' app interface. The screen shows a header 'DIG LOCATION', a navigation bar with buttons 'Contact', 'Location', 'Excavation', 'Map', 'Confirmation', and 'Sign Out'. Below the navigation bar, there are dropdown menus for 'State' (Massachusetts) and 'Municipality' (Woburn). At the bottom, there is a section titled 'Use address or GPS lat-lon?' with two buttons: 'Address' and 'GPS lat-lon'.

Step by Step Instructions for Mobile App Ticket Entry

View the Map to Check Your Dig Location – Lat/Long Coordinates

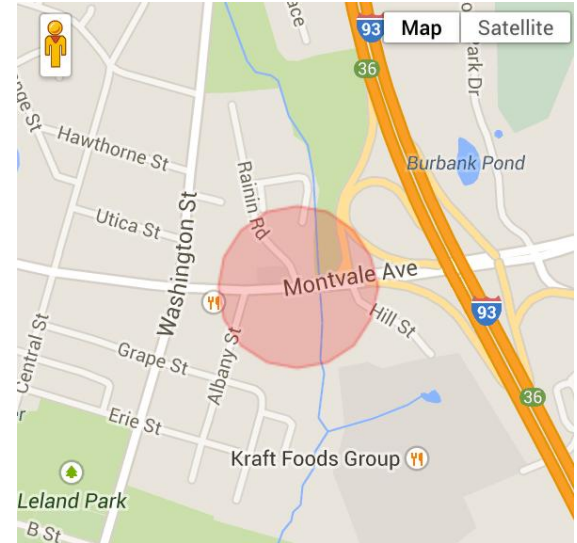
You may choose to view the map in either MAP or SATELLITE view by tapping the MAP or SATELLITE button on the upper right hand corner of the screen.

The pink highlighted area on the map represents where our system searches for member utility companies to notify for your markout.

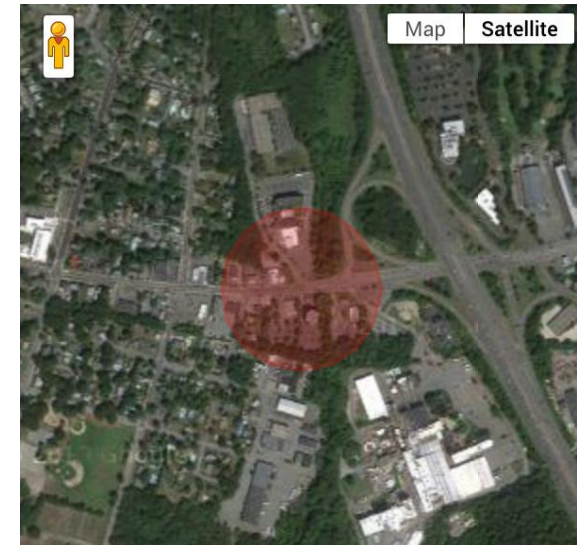
IMPORTANT! This highlighted area is a tool that enables us to identify the utility companies that need to be notified.

Your dig location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and with your premarks at the job site. (i.e. lot number or pole number)

After you've verified the lat/long coordinates entered , tap **LOCATION** on the top of the screen to proceed.



Map View



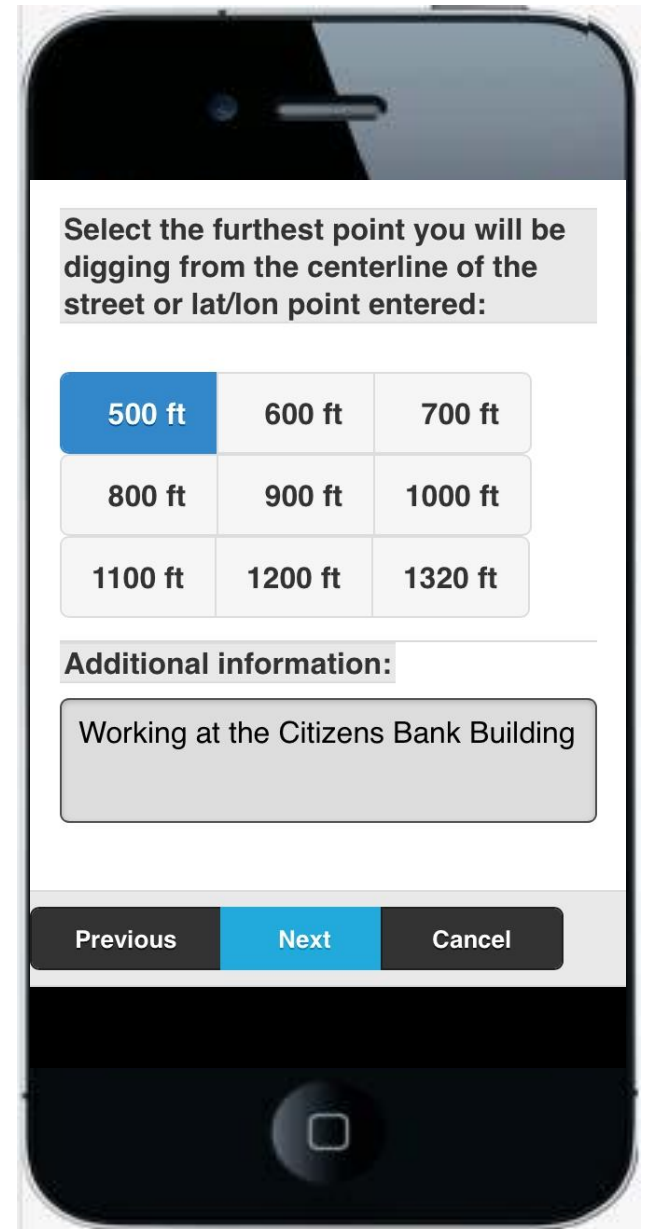
Satellite View

Step by Step Instructions for Mobile App Ticket Entry

Buffer

Select the furthest point, in feet, that you plan to dig from the center line of the street, intersection, or latitude/longitude coordinates that you have entered. Dig Safe's system automatically defaults to a buffer of 500 feet, meaning we will notify any participating utilities within 500 feet of the address, intersection or lat/long point that you provide as a dig location.

You may expand this buffer up to 1,320 feet by tapping the buffer distance of your choice.



The screenshot shows a mobile app interface for selecting a buffer distance. At the top, a grey instruction box says: "Select the furthest point you will be digging from the centerline of the street or lat/lon point entered:". Below this is a 3x3 grid of buttons with buffer distances in feet. The "500 ft" button is highlighted in blue. Below the grid is a section titled "Additional information:" containing a text input field with the text "Working at the Citizens Bank Building". At the bottom, there are three buttons: "Previous", "Next" (highlighted in blue), and "Cancel".

500 ft	600 ft	700 ft
800 ft	900 ft	1000 ft
1100 ft	1200 ft	1320 ft

Additional information:

Working at the Citizens Bank Building

Previous Next Cancel

Step by Step Instructions for Mobile App Ticket Entry

Additional Information

This is where you enter any information that helps the utility locators who respond for your markout. You may also include place names to help describe where you plan to dig (i.e. Beth Israel Hospital, Gulf gas Station, the town common), exit and mile marker numbers on highways, manhole, pole, pedestal, or transformer numbers, lot numbers, distance and direction from an intersecting street, etc.

You may also use this field to include a site contact person's information, information about how to gain access to the site, special instructions, etc.

After you enter this information, tap NEXT.

A screenshot of a mobile app interface for ticket entry. The screen displays a form with a title bar, a selection grid, an additional information field, and navigation buttons.

Select the furthest point you will be digging from the centerline of the street or lat/lon point entered:

500 ft	600 ft	700 ft
800 ft	900 ft	1000 ft
1100 ft	1200 ft	1320 ft

Additional information:

Working at the Citizens Bank Building

Previous Next Cancel

Step by Step Instructions for Mobile App Ticket Entry

Nature of Work

The utilities want to know why you are digging. Please be specific.

Do not enter only 'Trenching', 'Excavating', or 'Drilling'. We need to know why are you trenching, excavating or drilling. To do what? (i.e. Trenching for new electric line, excavating to remove contaminated soil, drilling for monitoring wells.)

Other examples:

Install new pole (not 'pole')

Replace water main (not 'water main')

Foundation **for house addition** (not 'foundation')

EXCAVATION INFO

Contact Location Excavation

Map Confirmation Sign Out

What is the type of work?

borings for soil samples

Is the area premarked?

Yes No

Area of work:

Examples: street to house, private prop

What is the excavation date?

Step by Step Instructions for Mobile App Ticket Entry

Area Premarked?

By law, the area of your upcoming excavation project must be premarked before notifying Dig Safe.

Tap YES or NO.

A smartphone displaying the 'EXCAVATION INFO' app interface. The screen shows a header 'EXCAVATION INFO' with a navigation bar containing 'Contact', 'Location', 'Excavation', 'Map', 'Confirmation', and 'Sign Out'. Below the navigation bar, there are several input fields: 'What is the type of work?' with the text 'borings for soil samples', 'Is the area premarked?' with 'Yes' and 'No' buttons, 'Area of work:' with a text box containing 'Examples: street to house, private prop', and 'What is the excavation date?'.

Step by Step Instructions for Mobile App Ticket Entry

Area of Work

Describe the specific excavation area at the jobsite.



Examples:

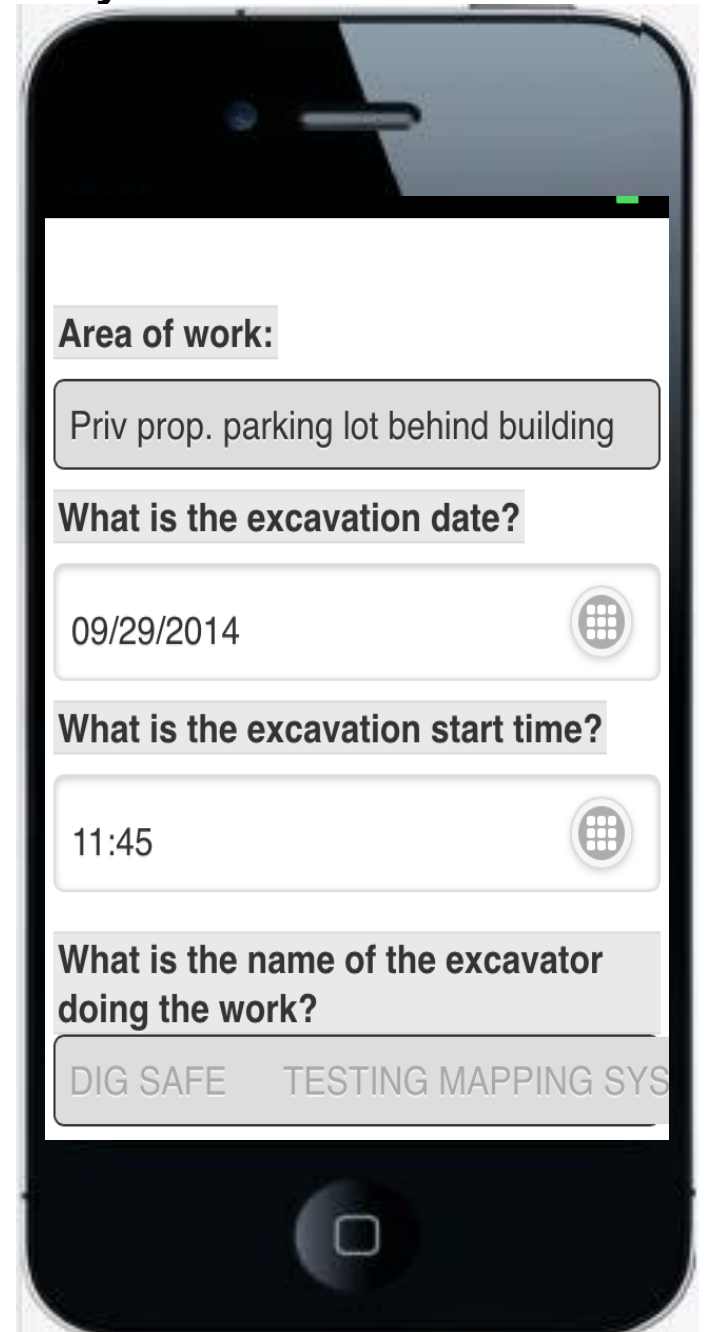
From street to house

Center of the street

Sidewalk area

Entire width of street

Back yard on private property



The image shows a smartphone screen with a mobile application interface. The interface consists of several input fields with labels in a light gray box above each field. The first field is labeled 'Area of work:' and contains the text 'Priv prop. parking lot behind building'. The second field is labeled 'What is the excavation date?' and contains the date '09/29/2014'. The third field is labeled 'What is the excavation start time?' and contains the time '11:45'. The fourth field is labeled 'What is the name of the excavator doing the work?'. At the bottom of the screen, there is a status bar with the text 'DIG SAFE' and 'TESTING MAPPING SYS'.

Area of work:

Priv prop. parking lot behind building

What is the excavation date?

09/29/2014

What is the excavation start time?

11:45

What is the name of the excavator doing the work?

DIG SAFE TESTING MAPPING SYS

Step by Step Instructions for Mobile App Ticket Entry

Start Date / Time

For locations in Vermont, you must give advance notice of at least 48 business hours.

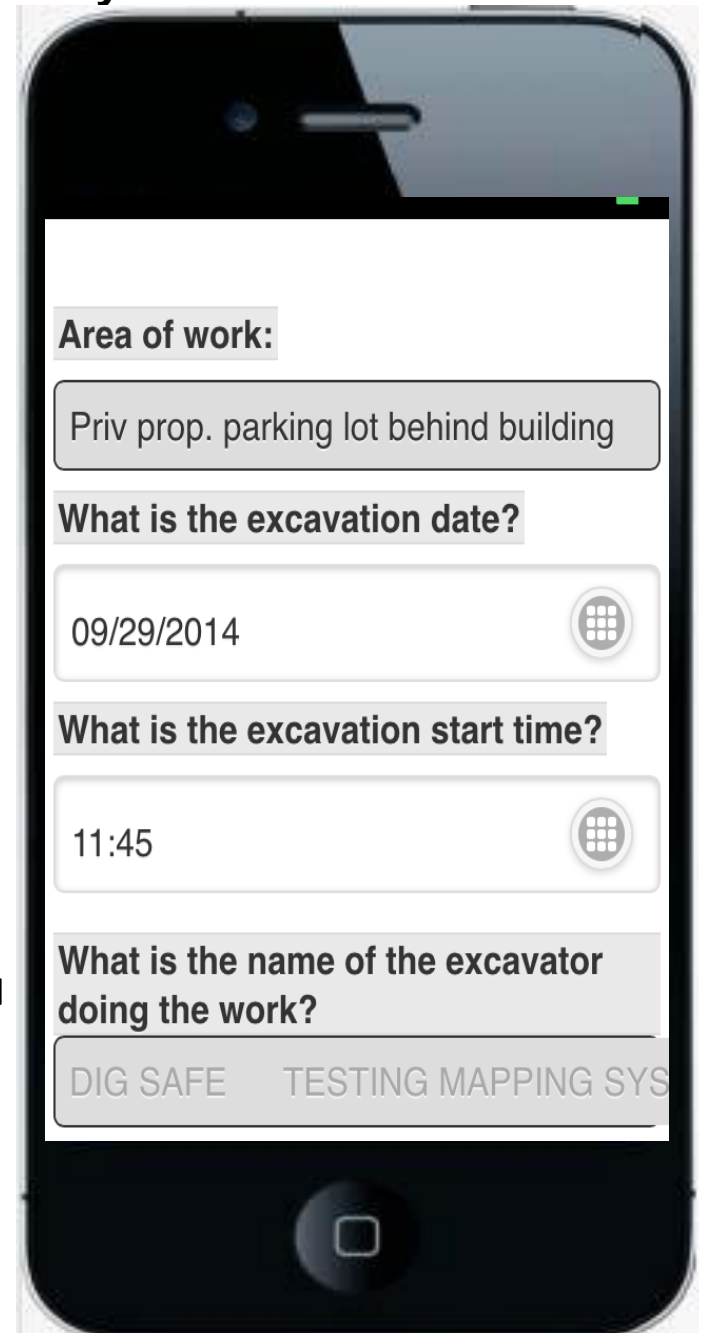
For locations in Massachusetts, Maine, New Hampshire and Rhode Island, you must give advance notice of at least 72 business hours.

Weekends and **holidays** do not count toward your legal start date.

Observed Legal Holidays:

NEW YEAR'S DAY
MARTIN LUTHER KING DAY
PRESIDENT'S DAY
PATRIOT'S DAY (MA & ME ONLY)
MEMORIAL DAY
INDEPENDENCE DAY
VICTORY DAY (RI ONLY)

LABOR DAY
COLUMBUS DAY
ELECTION DAY (NH ONLY, EVEN YEARS)
VETERAN'S DAY
THANKSGIVING DAY
CHRISTMAS DAY



Area of work:

Priv prop. parking lot behind building

What is the excavation date?

09/29/2014

What is the excavation start time?

11:45

What is the name of the excavator doing the work?

DIG SAFE TESTING MAPPING SYS

Step by Step Instructions for Mobile App Ticket Entry

Start Date / Time

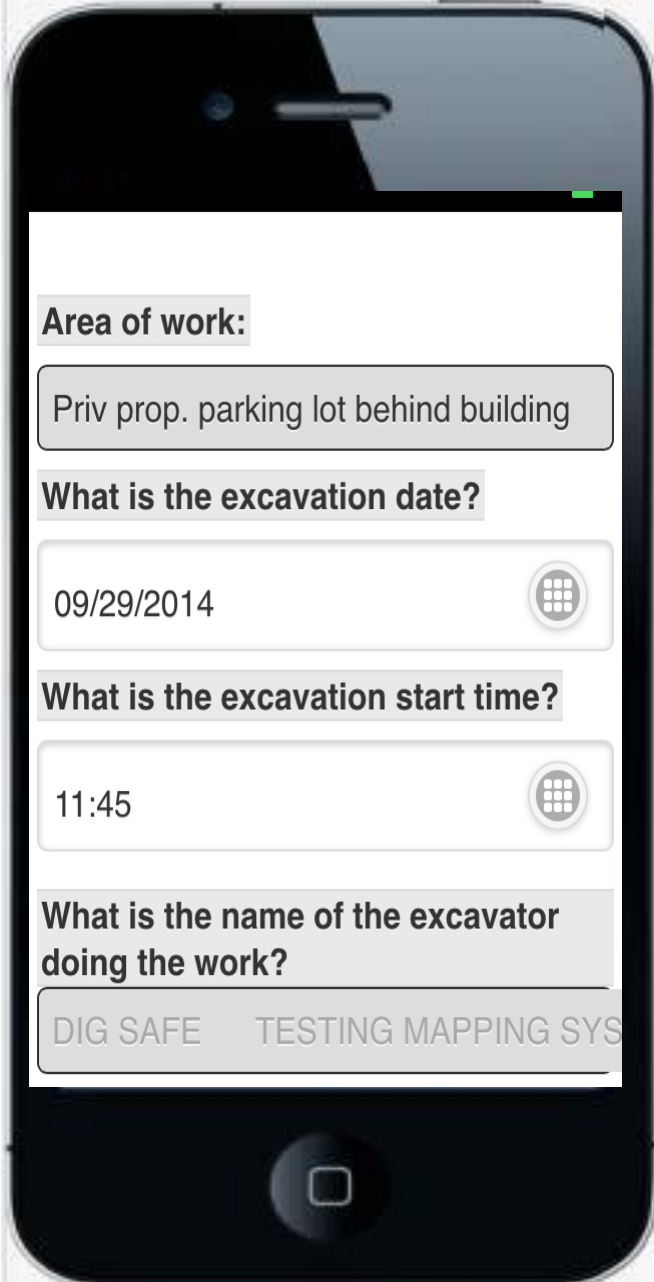
IMPORTANT!

Quick-Ticket uses an internal, real-time clock, so if you don't process your ticket right away, you need to adjust the pre-determined start time.

For example, let's say you start entering a Quick-Ticket at 11:45 am, but then get interrupted with a phone call, or you leave to get coffee.

When you come back to the app, it's important to advance the pre-set time from 11:45 am to the actual time it is when you submit the ticket.

If you don't forward the start time, the system rejects the ticket because it is less than the required 72 business hours (in MA, ME, NH and RI) or 48 hours (in VT).



Area of work:

Priv prop. parking lot behind building

What is the excavation date?

09/29/2014

What is the excavation start time?

11:45

What is the name of the excavator doing the work?

DIG SAFE TESTING MAPPING SYS

Step by Step Instructions for Mobile App Ticket Entry

Ticket Confirmation - Please scroll through the entire confirmation to check the accuracy of the information that you have entered. Also observe the disclaimers at the bottom of the screen.
Call 811 if you've made a mistake so we can cancel the ticket.

Request Number: 20143508953 Date: 8/27/2014 Time: 2:56 PM
Latitude: Longitude:
State: MASSACHUSETTS Municipality: WOBURN
Address / Intersection: 331 MONTVALE AVE
Nearest Cross Street 1: I 93 SB Nearest Cross Street 2: MACK RD
Additional Information: Working at the Citizens Bank Building
Nature Of Work: Drilling for environmental test holes
Area Of Work: In back parking lot
Area Is Premarked: Y Start Date: 09/02/2014 Start Time: 15:15
Caller: MAPPING SYSTEM Title: TESTING SYSTEM Return Call: 8-4
Phone: 781-721-0990 Fax: 781-721-0047 Alt. Phone:

Email: CALLCENTER@DIGSAFE.COM		
Contractor: DIG SAFE TESTING MAPPING SYSTEM		
Address: 11 UPTON DR City: WILMINGTON State: MA Zip: 01887		
Excavator Doing Work: Enviro Pro - Holliston, MA		
Member Utility List		
Code	Abbreviation	Name
D107	DSCI	DSCI , LLC
NJ	VERIZN	VERIZON
SB	NSTREL	NSTAR ELECTRIC
SC	NGRDGS	NATIONAL GRID GAS- BOSTON
TV	COMCAS	COMCAST
ON	ONTARG	ON TARGET LOCATING
RJ	IDM	INNOVATIVE DATA MANAGEMENT

There may be non-member utilities in the area that you need to notify. Electric and other companies may not mark lines they don't own or maintain. You may want to contact them for more information.

The excavator is responsible to maintain markings placed by member utilities.

DIG SAFE ENCOURAGES A COPY OF THIS ELECTRONIC TICKET ON SITE AT ALL TIMES.

Step by Step Instructions for Mobile App Ticket Entry

Ticket Confirmation - You may email copies of your ticket confirmations for easy record keeping.

To email your tickets to yourself, tap Email on the very bottom left of your confirmation screen.



Quick-Ticket automatically loads the email address that is associated with your Contractor ID number. Enter a different email address if preferred. Then, tap Send.

Email confirmation to

CALLCENTER@DIGSAFE.COM

Send

Step by Step Instructions for Mobile App Ticket Entry

What would you like to do next?

To enter another ticket, tap NEW on the bottom right of the confirmation screen.



To end the session, tap Sign Out at the top right of the screen.

